

Public Service Commission of South Carolina Tariff Summary Sheet as of April 1, 2009

FTC Diversified Services, Inc. Tariff Service: Long Distance

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (http://etariff.psc.sc.gov).

Revision Date Filed		Effective Date	# of Pages		
E2009-54 3/13/09		4/1/09 7			
Common Consolidation of outdated absolute business area calling plans into a new Deet Dive Dian. Customers on absoluted plans are					

<u>Summary:</u> Consolidation of outdated obsolete business area calling plans into a new Best Plus Plan. Customers on obsoleted plans are grandfathered until migrated to new plan.

TITLE PAGE

SOUTH CAROLINA INTEREXCHANGE SERVICES TARIFF

OF

FTC DIVERSIFIED SERVICES, INC.

This illustrative tariff, filed with the South Carolina Public Service Commission, contains the rates, terms, and conditions applicable to Interexchange Services within the State of South Carolina offered by FTC Diversified Services, Inc.

All material contained herein is new.

Ronald K. Nesmith, External Affairs & Chief Regulatory Officer

FTC DIVERSIFIED SERVICES, INC.

ISSUED: March 12, 2009
BY: Ronald K. Nesmith
Chief Regulatory Officer

1st Revised Page 1 Revised Original Page 1 EFFECTIVE: April 1, 2009

CHECK SHEET

Each page of this Tariff is effective as of the date shown on the top of the page. The revised pages listed comprise all changes from the original Tariff that are in effect as of the date shown.

FTC DIVERSIFIED SERVICES, INC.

ISSUED: November 12, 2007 BY: Ronald K. Nesmith

Chief Regulatory Officer

EFFECTIVE: January 15, 2008

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: Ronald K. Nesmith Chief Regulatory Officer

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TARIFF FORMAT

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Page Numbering - Page Numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between pages and 3 would be numbered 2.1.

Explanation of Symbols - When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (C) to signify changed regulations
- (D) to signify discontinued rate of regulation
- (I) to signify increased rate
- (M) to signify text relocated but not changed
- (N) to signify new rate or regulation
- (R) to signify reduced rate
- (S) to signify reissued matter
- (T) to signify a change in text, but no change in rate or regulation

Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*).

Paragraph Numbering Sequence - There are six levels of paragraph coding. Each level of coding is subservient to its next higher level.

2 2.1 2.1.1 2.1.1(A) 2.1.1(A).1 2.1.1(A).1.a

FTC DIVERSIFIED SERVICES, INC.

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1. General

1.1 Application of Tariff

1.1.A This tariff contains the regulations and rates applicable to the provision of intrastate alternate operator telecommunications services provided by Company for telecommunications between points within the State of South Carolina. Alternate operator services are furnished subject to the availability of facilities and are subject to the terms and conditions of this tariff. The alternate operator services of Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers. The rates and regulations contained in this tariff apply only to the alternate operator services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a LEC or other common carrier for use in assessing the services of Company. The subscriber is entitled to limit the use of Company's services by users at the subscriber's facilities, and may use other common carriers in addition to or in lieu of Company for alternate operator services, including without limitation offering users the ability to access the carrier of the user's own choice.

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1.1.B This tariff applies to intrastate Message
Telecommunications Service (MTS) furnished or made
available by FTC Diversified Services, Inc., hereinafter
referred to as the "Company". MTS provides
telecommunications beyond the local calling areas of the
calling station. Charges filed with this tariff cover the
services furnished between a calling and a called station.
For purposes of this Tariff, a "Station" is defined as any
device by means of which MTS calls can be placed and/or
received.

1.2 Regulations

1.2.1 <u>Scope</u>

(A) MTS consists of the furnishings of facilities for telecommunications between stations in different local calling areas in accordance with the regulations and system of charges specified in this tariff.

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1. <u>General</u> (Cont'd)

1.2 Regulations (Cont'd)

1.2.1 Scope (Cont'd)

- (B) The Company does not undertake to transmit messages but to furnish the transmission path which enables the customer to transmit and receive messages.
- (C) Service will be offered only at selected exchanges with service commencing at selected exchanges and selected effective dates as determined by the Company.
- (D) The Company reserves the right to discontinue service at any exchange or in its entirety, provided that any unused portion of any applicable advance payments or deposits are returned to the customers. The Company may discontinue or deny service for any reasons that conform to South Carolina Regulations 103-625.
- (E) The service may not be available to party line or public or semi-public telephone users.
- (F) At times, availability of service may be temporarily limited due to facility shortages caused by emergency conditions. Any interruption of service caused by emergency situations shall be documented with date, time, duration and cause of interruption and forwarded as soon as possible to the ORS. In addition, in emergency situations, the company will conform to South Carolina Regulations 103-646.

1.2.2 Application for Service

(A) The Company may require a customer to sign an application form furnished by the Company and to establish credit as provided in these Regulations, as a condition precedent to the initial establishment of such service.

Company's acceptance of an order for service to be provided to an applicant whose credit has not been duly established may be subject to the provisions described in Section 1.2.3 following.

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1. GENERAL (Cont'd)

1.2 <u>Regulations</u> (Cont'd)

1.2.2 <u>Application for Service</u> (Cont'd)

- (B) The Company may also require a signed authorization from a customer for additions to or changes in the existing service for such customer.
- (C) An application for service cancelled by the customer or the Company prior to the establishment of the service applied for is subject to the provisions of Section 1.2.3.

1.2.3 <u>Deposits</u>

Applicants for service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit at the time of application to be held as a guarantee of payment of charges. Deposit amount will be calculated at a maximum of 2 times estimated monthly billing for new customers, or a maximum of the total of the two highest consecutive months billing within the preceding six months for existing customers (Commission Reg. 103-621.2). In addition, an existing customer may be required to make a deposit or increase a deposit currently held.

(A) A deposit will be returned

when an application for service has been cancelled prior to the establishment of service. (The deposit will be applied to any charges applicable in accordance with the tariff and the excess portion of the deposit will be returned.)

- . . . upon the discontinuance of service. (The Company will refund the customer's deposit or the balance in excess of unpaid bills for the service.)
- . . . at the end of twelve (12) months of satisfactory credit history or when otherwise required by regulatory authority.
- (B) The fact that a deposit has been made in no way relieves the customer from complying with the regulations with respect to the prompt payment of bills on presentation.

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1. <u>GENERAL</u> (Cont'd)

1.2 Regulations (Cont'd)

1.2.4 Interruption of Service

It shall be the obligation of the customer to notify the Company of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission of the customer nor located in customer provided wiring or equipment. Any interruption of service not found to be caused by the customer will be addresses as soon as possible by the company. Records for the interruption of service will be kept including the date, time, duration, and cause of interruption. These records will be forwarded to the ORS upon request.

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1.2.5 <u>Liability</u>

- (A) The customer has exclusive control of the communications transmitted over the facilities furnished by the Company, and of the uses made of the facilities. Except as provided otherwise in this Tariff, the Company shall not be liable to the Customer or any other person, firm or entity for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts, or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing services to restore service in compliance with Part 64 subpart D, Appendix A of the FCC's Rules and Regulations.
- (B) Because of the possibility of unavoidable errors incidental to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified in (C) and (D) following.

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1. <u>GENERAL</u> (Cont'd)

1.2 Regulations (Cont'd)

1.2.5 <u>Liability</u> (Cont'd)

(C) The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the company, occurring in the course of furnishing service or other facilities shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failure or defect in facilities occurs.

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- (D) The customer indemnifies and holds the Company harmless against claims for libel, slander, or infringement of copyright arising in connection with the material transmitted over its facilities; against claims for infringement of patents arising from, combining with, or used in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
- (E) Carrier hereby asserts and affirms that as a reseller of intrastate telecommunications service, it will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and it will comply with those marketing procedures, if any, set forth by the Public Service Commission. Additionally, it will be responsible for the marketing practices of its contracted telemarketers for compliance with this provision. It understands that violation of this provision could result in a rule to show cause as to the withdrawal of its certification to complete intrastate telecommunications traffic within the state of South Carolina.

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1. GENERAL (Cont'd)

1.2 <u>Regulations</u> (Cont'd)

1.2.6 Use

(A) Use of Service

The Service is provided for use by the customer and may be used by others when so authorized by the customer providing that such use shall be subject to the provisions of this **Interexchange Services Tariff.**

(B) Abuse and Fraudulent Use

The Service is furnished subject to the conditions that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- 1. The use of profane or obscene language.
- 2. The use of service or facilities of the Company to transmit a message, locate a person, or give or obtain information without payment of the charge applicable for service.
- 3. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain MTS, by rearranging, tampering with, or making connection with any facilities of the Company or by any trick, scheme, false representation, or false credit devise, or by or through any other fraudulent means or devise whatsoever, in whole or in part, of the regular charges for such service.
- 4. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
- 5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.
- 6. Any suspected fraud or misrepresentation by the customer will be investigated by the Company before billing.

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1. <u>GENERAL</u> (Cont'd)

1.2 Regulations (Cont'd)

1.2.6 <u>Use</u> (Cont'd)

(C) Unlawful Purpose

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

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1.2.7 Obligation of the Customer

The customer shall establish his/her identity in the course of any communication as often as may be necessary. The customer shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called location(s).

1.2.8 Billing of Charges

- (A) Any applicable flat rate charges are normally billed in advance. Usage charges are billed in arrears.
- (B) The Company may make arrangement for billing and collection to be performed on its behalf by another agent. Such an arrangement in no way lessens the customer's responsibility for prompt payment of billing for services rendered.
- (C) Collect, Calling Card and Third Party Calls charges will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by Carrier or its intermediary with the applicable telephone company.

1.2.9 <u>Payment Arrangements</u>

The customer is responsible for payment of all charges for service furnished, and payment is due on receipt of the bill.

(A) The customer shall submit payment for all charges direct to the Company or to any Agency authorized by the Company to receive such payment.

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1. GENERAL (Cont'd)

1.2 Regulations (Cont'd)

1.2.9 <u>Payment Arrangements (Cont</u>'d)

(B) If the bill is not paid by the past due date shown on the bill, the account will be considered delinquent.

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- (C) According to South Carolina Regulations 103-625 a delinquent account may subject the customer's service to disconnection.
- (D) Failure to receive a bill will not exempt a customer from prompt payment of any sum or sums due the Company.

1.2.10 <u>Late payment and Returned Check Charges</u>

A maximum of one and one half percent (1½%) may be added to any unpaid balance brought forward from the previous billing date to cover the cost of collection and carrying accounts in arrears. This method of late payment will be made in lieu of any other penalty (SC Reg. 103-622.2). A charge may apply to any returned check. The charge will conform to SC Code 34-11-70.

1.2.11 <u>Termination of Service for Cause</u>

Upon nonpayment of any sum due the Company, or upon a violation of any of the conditions governing the furnishing of service, or any other reason that conforms to SC regulations 103-625, the Company without incurring any liability, forthwith discontinue the furnishing of service.

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- 1. <u>GENERAL</u> (Cont'd)
 - 1.2 Regulations (Cont'd)
 - 1.2.12 <u>Customer Complaints/Disputes</u>

All bills are presumed accurate, and shall be binding on the user unless objection is received by the Company within thirty days after such bills are rendered. In the case of a billing dispute between the user and the Company for service furnished to the user, which cannot be settled with mutual satisfaction, the user can take the following course of action within 30 days of the billing date:

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(A) First, the user may request, and the Company will provide, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnect. Customer complaints may be addressed orally or in writing to:

> FTC Customer Service P.O. Box 588 Kingstree SC 29556 1-888-218-5050 Email: www.ftc-i.net

(B) Second, if there is still a disagreement about the disputed amount after the investigation and review by the CSR Manager, the user may file an appropriate complaint to:

> Office of Regulatory Staff Consumer Affairs Division 1414 Main Street Suite 300 Columbia SC 29201 (803) 737-0300

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2. Initial Service Offering

2.1 <u>Classes of Service Generally Offered</u>

Classes of MTS service generally offered by interexchange carriers are one or more of the following:

Dial Station—to—Station Customer Dialed Calling Card Operator Station—to—Station Person—to—Person

2.2 Classes of Service

2.2.1 <u>Description</u>

(A) <u>Dial Station-to-Station</u>

The term "Dial Station—to—Station" applies only to sent— paid, Station—to—Station dial type communication. Dial Station—to—Station service will not be available to Public or Semi—Public Coin Telephones.

Dial type communication denotes a call dialed and completed by the customer without the assistance of an operator and billed to the originating number. The services of an operator will not be used in connection with completing a call, or in furnishing any information or assistance relating to billing or charges for such call, except that, if available, an operator may without additional charge:

 Re-establish a call which has been pre-maturely interrupted after the called number has been reached.

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2. <u>Initial Service Offering</u> (Cont'd)

2.2.1 Description (Cont'd)

- Reach the called telephone number when facilities are temporarily not available for customer dial completion.
- Record the originating telephone number if the service is offered to party line customers or if required for special billing arrangements.
- Place a call for calling parties who identify themselves as being handicapped and unable to dial call because of the handicap.

(B) Operator Station-to-Station

Operator Station—to—Station rates apply to Station—to-Station telephone calls where the call completion or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator, except for operator services as described in the preceding Paragraph A.

(C) Person - to - Person

Person—to—Person rates apply to calls in which the call originator specifies to the operator a particular person to be reached or otherwise a particular office, department or station to be reached.

(D) Customer Dialed Calling Card

Customer Dialed Calling Card rates apply to Station—to—Station calls in which the call originator dials and completes the call (to be billed to a Calling Card) without the assistance of an operator, except that an operator may record the Calling Card number, or where the operator is requested to reach the called number or must reach the number where facilities are not available for automatic dial completion.

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- 2. <u>Initial Service Offering</u> (Cont'd)
 - 2.2 Classes of Service (Cont'd)

2.2.2 Rate Structure

The message charge is a function of the duration of the call (in minutes), the distance of the call (in airline miles), the day and time of day that the call is originated. Message charges and any applicable operator service charges for operator station, Person-to-Person, and Calling Card Classes of Service are found in sections 3.14 and 3.15 following.

2.2.3 <u>Determination of Minutes</u>

- (A) On customer Dial Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station.
- (B) On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified.
- (C) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telecommunications network or by the operator.
- (D) Chargeable times does not include time lost because of faults or defects in the service.
- (E) Rates are stated in terms of initial and additional minutes.
 - 1. All initial period rates given in the rate table in 2.2.5 following are for connections of one minute or any fraction thereof.
 - 2. All additional period rates given in the table in 2.2.5 following are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

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- 2. <u>Initial Service Offering</u> (Cont'd)
 - 2.2 Classes of Service (Cont'd)

2.2.4 <u>Determination of Rate Band Mileage</u>

- (A) MTS rates between points (cities, towns or communities) within the State of South Carolina are based on the airline distance between rate centers. In general, each exchange is designated as a rate center.
- (B) Airline (rate band) mileages between rate centers are determined by using vertical and horizontal grid lines which have been established across the United States. A four-digit vertical (V) and a four-digit horizontal (H) coordinate is assigned for each rate center based on its latitude and longitude location on a map. The distance between any two rate centers is the airline mileage computed between their respective V & H locations, with fractional miles being rounded up to the next mile to determine the applicable mileage. The rates applicable to mileage bands are provided in the table in 2.2.5.
- (C) V & H coordinates for rate centers in South Carolina and the formula for determining airline mileage between two or more rate centers may be found in Section A18.5 of BellSouth's General Services Tariff as approved by the South Carolina Public Service Commission.

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2. <u>Initial Service Offering</u> (Cont'd)

2.2.5 <u>Rate Table - Effective</u>

Rates shown in the following table are applicable to intrastate long distance calling between all points within the state of South Carolina.

	DAY	
Rate Mileage	Initial Minute	Each Additional Minute
0 - 10	.1394	.1208
11 - 16	.1580	.1301
17 - 22	.1673	.1673
23 - 30	.2045	.2045
31 - 55	.2324	.2324
56 - 70	.2603	.2603
71 - 124	.2789	.2789
125 +	.2882	.2882
	EVENING	
0 - 10	.1234	.1234
11 - 16	.1329	.1329
17 - 22	.1519	.1519
23 - 30	.1614	.1614
31 - 55	.1804	.1804
56 - 70	.1994	.1994
71 - 124	.2089	.2089
125 +	.2184	.2184
	NIGHT/WEEKEND	
0 - 10	.1139	.1139
11 - 16	.1234	.1234
17 - 22	.1234	.1234
23 - 30	.1424	.1424
31 - 55	.1614	.1614
56 - 70	.1804	.1804
71 - 124	.1899	.1899
125 +	.1994	.1994

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- 2. <u>Initial Service Offerings</u> (Cont'd)
 - 2.2 <u>Classes of Service</u> (Cont'd)
 - 2.2.6 Rate Table Maximum

Rates shown are the maximum per minute usage rates for all classes:

	All Rate Periods		
	Initial Minute	Additional Minutes	
All Mileage Bands	.5000	.5000	

2.2.7 <u>Discounts</u>

(A) The day and time of day at the originating location when the connection is established determines the level of the Time of Day, Day of Week and/or Holiday Discounts which applies. The applicable discount period can be determined from the table below:

	MON	TUES	WED	THURS	FRI	SAT	SUN
8:00 AM							
TO		Day	Rate	Period			
5:00 ¹ PM							
5:00 PM							
TO		Eveni	ng Rat	te Period	l		Eve.
11:00 ¹ PM							
11:00 PM						•	
TO		:	Night	& Weeker	nd Rate	Period	
8:00 AM							

Note 1: To, but not including

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- 2. <u>Initial Service Offering</u> (Cont'd)
 - 2.2 Classes of Service (Cont'd)
 - 2.2.6 <u>Discounts</u> (Cont'd)
 - (B) Time of Day, Day of Week, and Holiday discounts, when applicable, apply to the initial and additional minutes for all calls.
 - (C) When a discount results in a fractional charge, the amount will be rounded down to the next lower cent.
 - (D) The Evening rate applies to the holidays listed below unless a lower rate period is in effect:

- (E) If a call begins in one discount period and ends in another, the initial period discount is the discount in effect at the time the call is established. The charge for each additional minute of usage is the additional minute billing rate for the rate period in which the beginning of each additional minute occurs.
- *** When these holidays are celebrated on a day other than the dates shown, the Evening rate applies to the resulting legal holidays unless a lower rate period is in effect.

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3. Other Offerings

3.1 Promotional Offerings

The carrier may from time to time, at selected locations, engage in special promotional service offerings designed to attract new customers or to increase existing customers usage of the carrier's service. Such offerings may be in the form of direct discounts or in the form of bulk packaging plans, for example Optional Calling Plans. All promotional offerings will be filed with the Commission and copied to the ORS.

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3.2 <u>Future MTS Offerings</u>

Dependent upon future market conditions and other circumstances, the carrier may at a later date offer other classes of service in addition to the Dial Station—to—Station service described in 2.3 above. Rates and charges for such future services will be determined by market conditions at that time. All Future MTS offerings will be filed with the Commission and copied to the ORS.

3.3 Other Future Offerings

Dependent upon future market conditions and other circumstances, the carrier may at a later date offer other types of services in addition to the MTS described in Sections 1 and 2 above, for example WATS. Rates and charges for such future services will be determined by market conditions at that time. All Other Future offerings will be filed with the Commission and copied to the ORS.

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3. <u>Other Offerings</u> (Cont'd)

3.4 FLD Basic 800

3.4.1 Service Description

FLD Basic 800 is an inbound 800 # service which utilizes the customer's existing local exchange access line(s) to receive 800 # dialed calls. The service can be used in conjunction with Interstate Basic 800 to receive calls originating in the domestic U.S.

Calls originating in South Carolina are rated based upon usage and time of day as specified in paragraph 3.4.2, with volume discounts applicable as specified in paragraph paragraph 3.4.3.

The minimum call duration will be one minute with additional increments rounded up to the nearest one—tenth minute.

A minimum monthly volume of \$25.00 per 800 # is required for FLD Basic 800. Customers will be billed the minimum monthly charge during any month in which actual usage does not equal or exceed \$25.00 per 800 #.

3.4.2 <u>Rates</u>

Nonrecurring Service Charges Service charge, per 800 #:

Maximum \$25.00 Effective \$20.00

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3. Other Offerings

3.4 FLD Basic 800 (Cont'd)

3.4.3 Recurring Usage Charges

The following per minute charges will apply to calls originating in South Carolina

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	Maximum	Effective
Day	.2775	.2495
Evening	.2775	.2395
Night/Weekend	.2775	.2295

3.4.4 <u>Discounts</u>

The following discounts apply based on total monthly volumes of FLD Basic 800.

\$0 - \$50	0%
\$51 - \$350	6%
\$351 - \$1,450	11%

3.5 FLD Private 800

3.5.1 <u>Service Description</u>

FLD Private 800 provides an 800 # to receive calls originating in South Carolina. The service can be used in conjunction with Interstate Private 800 to receive calls originating in the domestic U.S.

Calls are flat—rated based upon usage as indicated in paragraph 3.5.2. There are no volume discounts for FLD Private 800.

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3. Other Offerings (Cont'd)

3.5 FLD Private 800 (Cont'd)

3.5.1 Service Description (Cont'd)

The minimum call duration for FLD Private 800 is 30 seconds with additional increments rounded up to the nearest tenth of a minute

3.5.2 <u>Rates</u>

Nonrecurring charges	Effective	<u>Maximum</u>
Service Fee, per 800 #	\$10.00	\$25.00
Recurring Usage Charges		
Monthly minimum fee, per 800 #	\$5.00	\$10.00
Per Minute Charge	\$0.18	\$0.50

3.6 FLD Best Plus for Business

3.6.1 <u>Service Description</u>

FLD Best Plus for Business is an outbound 1+ and inbound 800 calling plan for customers with a business class of service as defined by the local exchange company. Call rates are volume and term sensitive instead of mileage and time-of-day sensitive. All FLD billed long distance calls including intrastate, interstate, international and operator services are combined to determine monthly call volumes for rating purposes. Calls are rated and billed in six second increments with a minimum of thirty seconds. Termination liabilities may apply to cancellation of term agreements. The termination liability will be calculated on the total minutes billed at the lower applicable term (i.e. If a customer terminates a one year term after 10 months of service, the minutes billed for the ten months will be rerated at the month to month term rate and the difference charged as the termination penalty).

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3. <u>Other Offerings</u> (Cont'd)

3.6 <u>FLD Best Plus for Business</u> (Cont'd)

3.6.2 <u>Rates - Effective</u>

Rates shown in the following tables are applicable to intrastate long distance calling between points within the state of South Carolina.

Month To Month

Monthly Volume	Direct Dial	Toll-Free Service
0 - 24.99	.129	.150
25 - 99.99	.129	.150
100+	.115	.135

One Year Term

Monthly Volume	Direct Dial	Toll-Free Service
0 - 24.99	.125	.149
25 - 99.99	.125	.149
100+	.110	.129

Two Year Term

Monthly Volume	Direct Dial	Toll-Free Service
0 - 24.99	.120	.145
25 - 99.99	.120	.145
100+	.105	.119

3.6.3 <u>Rates - Maximum</u>

All Terms

Monthly Volume	Direct Dial	Toll-Free Service
0 - 100+	.22	.25

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3. Other Offerings (Cont'd)

3.7 FLD Business Direct

3.7.1 <u>Service Description</u>

FLD Business Direct is an outbound 1+ and inbound 800 calling plan for switched and dedicated customers with a business class of service as defined by the local exchange company. Call rates are volume and term sensitive instead of mileage and time-of-day sensitive. All FLD billed long distance calls including intrastate, interstate, international and operator services are combined to determine monthly call volumes for rating purposes. Calls are rated and billed in six second increments with a minimum of thirty seconds. Termination liabilities may apply to cancellation of term agreements. The termination liability will be calculated on the total minutes billed at the lower applicable term (i.e. If a customer terminates a one year term after 10 months of service, the minutes billed for the ten months will be rerated at the month to month term rate and the difference charged as the termination penalty).

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Other Offerings (Cont'd)

FLD Business Direct (Cont'd) 3.7

3.7.2 <u>Switched Rates - Effective</u>

Rates shown in the following tables are applicable to intrastate long distance calling between points within the state of South Carolina.

Month To Month

Monthly Volume	Direct Dial	Toll-Free Service
0 - 99.99	.125	.145
100 - 249.99	.120	.135
250 - 499.99	.120	.135
500 +	.095	.095

One Year Term

Monthly Volume	Direct Dial	Toll-Free Service
0 - 99.99	.120	.139
100 - 249.99	.109	.120
250 - 499.99	.109	.120
500 +	.079	.079

Two Year Term

Monthly Volume	Direct Dial	Toll-Free Service
0 - 99.99	.119	.130
100 - 249.99	.109	.115
250 - 499.99	.090	.095
500 +	.069	.069

3.7.3 Switched Rates - Maximum

All Terms

Monthly Volume	Direct Dial	Toll-Free Service
0 - 100+	.22	. 25

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3. Other Offerings (Cont'd)

(Cont'd) 3.7 FLD Business Direct

3.7.4 <u>Dedicated Rates - Effective</u>

Rates shown in the following tables are applicable to intrastate long distance calling between points within the state of South Carolina.

Month To Month

Monthly Contributing Volume	Outbound	Inbound
0 - 5,000.00	.089	.094
5,000.00 -	.087	.092

One Year Term

Monthly Contributing Volume	Outbound	Inbound
0 - 5,000.00	.085	.090
5,000.00 -	.083	.088

Two Year Term

Monthly Contributing Volume	Outbound	Inbound
0 - 5,000.00	.081	.086
5,000.00 -	.049	.049

3.7.5 <u>Dedicated Rates - Maximum</u>

All Terms

Monthly Volume	Direct Dial	Toll-Free Service
0 - 100+	.22	.25

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3. <u>Other Offerings</u> (Cont'd)

3.8 FLD Residential Direct

3.8.1 Service Description

A switched access residential product for domestic outbound, inbound and calling card direct dialed calls. Residential Direct is available to new and current customers. Residential Direct customers will be billed through the company.

<u>Availability</u>

Upon written enrollment, customer will receive services on a month—to—month basis. Customer must have at least \$100 in monthly usage to enroll. Interstate volumes are considered to meet minimum monthly requirements. Monthly usage consists of domestic and international outbound, inbound and calling card usage and calling card surcharges.

3.8.2 <u>Rates</u>

Calls are rated with an initial thirty second increment, with additional six second increments. Customer will receive the following intrastate per minute rates for Day, Evening and night/weekend outbound calls:

MAXIMUM	RATES
---------	-------

	DAY	AY RATE EVENING RATE			NIGHT/WKEND RATE		
Rate Mileage	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	
Outbound						_	
	.2200	.2200	.2200	.2200	.2200	.2200	
1 – 999 Inbound							
	.2500	.2500	.2500	.2500	.2500	.2500	
1 - 999 Calling Card	.2500	.2500	.2500	.2500	.2500	.2500	
1 - 999							

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Other Offerings (Cont'd) 3.

3.8 <u>FLD Residential Direct</u> (Cont'd)

3.8.2 Rates (Cont'd)

EFF	ECT	ΤΛ	E	RA:	LES	j
			ΕZ	/EN	TNO	3

DAY RATE EVENING			G RATE	NIGHT/WKE	HT/WKEND RATE	
Rate Mileage	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
Outbound						
	.119	.119	.119	.119	.119	.119
1 – 999 Inbound						
	.200	.200	.200	.200	.200	.200
1 - 999 Calling Card						
00.20	.250	.250	.250	.250	.250	.250
1 - 999						

3.8.3 Additional Pricing

The following fees will apply:

Effective Maximum

Inbound Service fee: \$0.00 \$20.00 per 800 number(per month) Calling Card surcharge:\$0.00 \$1.00 (per intrastate call)

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Other Offerings (Cont'd)

3.9 FLD Residential One Rate

3.9.1 <u>Service Description</u>

A switched access residential product for domestic outbound, in bound, and calling card direct dialed calls. Residential One Rate is available to new and current customers. Residential One Rate will be billed by the local exchange company.

<u>Availability</u>

Upon written enrollment, customer will receive services on a month-to-month basis. Customer must have at least \$10.00 in monthly usage to enroll. Interstate volumes are considered to meet minimum monthly requirements. Monthly usage consists of domestic and international outbound, inbound and calling card usage and calling card surcharges.

3.9.2 <u>Rate</u>

Calls are rated with an initial thirty second increment, with additional six second increments. Customer will receive the following intrastate per minute rate for Day, Evening and Night/Weekend calls:

Maximum Rates

Mileage	Outbound	Inbound	Calling Card
	1 - 999	1 - 999	1 - 999
All Periods	.20	.25	.25

Effective Rates

Mileage	Outbound	Inbound	Calling Card
	1 - 999	1 - 999	1 - 999
All Periods	.119	.16	.25

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3. Other Offerings (Cont'd)

3.9 <u>FLD Residential One Rate</u> (Cont'd)

3.9.3 Additional Pricing

The following fees will apply:

Effective Maximum

Inbound Service fee: \$0.00 \$20.00 per 800 number(per month)
Calling Card surcharge:\$0.40 \$1.00 (per intrastate call)

3.10 FLD Residential Palmetto Plan

3.10.1 <u>Service Description</u>

A switched access residential product for domestic outbound calls. Residential Palmetto Plan is available to new and current customers. Residential Palmetto Plan will be billed by the local exchange company.

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<u>Availability</u>

Upon written enrollments, customer will receive services on a month-to-month basis. Customer must have at least \$10.00 in monthly usage to enroll. Interstate volumes are considered to meet minimum monthly requirements. Monthly usage consists of domestic and international outbound, inbound and calling card usage and calling card surcharges.

3.10.2 <u>Rates</u>

Calls are rated in whole minute increments. Customer will receive the following intrastate per minute rate for Day, Evening, and Night/Weekend calls.

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3. Other Offerings (Cont'd)

3.10 <u>FLD Residential Palmetto Plan</u> (Cont'd)

3.10.2 Rates (Cont'd)

Maximum Rates

Mileage	Outbound	Inbound	Calling Card
	1 - 999	1 - 999	1 - 999
All Periods	.20	.25	.25
	Effe	ctive Rates	

Mileage	Outbound	Inbound	Calling Card
	1 - 999	1 - 999	1 - 999
All Periods	.119	.16	.25

3.10.3 Additional Pricing

The following fees will apply:

Maximum Fee

Service Fee: \$3.95 per month

Effective Fee

Service Fee: \$1.99 per month

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3. <u>Other Offerings</u> (Cont'd)

3.11 FLD Residential Give Me Five Plan

3.11.1 <u>Service Description</u>

A switched access residential product for domestic outbound calls. Residential Give Me Five is available to new and current customers.

<u>Availability</u>

Upon written enrollment, customer will receive services on a month-to-month basis.

3.11.2 <u>Rates</u>

Calls are rated in whole minute increments. Customer will receive the following intrastate per minute rate for Day, Evening, and Night/Weekend calls:

Maximum Rates

Mileage	Outbound	Inbound	Calling Card
	1 - 999	1 - 999	1 - 999
All Periods	.24	.32	.50

Effective Rates

Mileage	Outbound	Inbound	Calling Card
	1 - 999	1 - 999	1 - 999
All Periods	.12	.16	.25

The following fees will apply:

Maximum Fees

Service Fee: \$12.00 per month

Inbound Number Fee: \$10.00 per 800 # per month
Calling Card Fee: \$1.00 per intrastate call

Effective Fees

Service Fee: \$5.95 per month

Inbound Number Fee: \$0.00 per 800 # per month Calling Card Fee: \$0.40 per intrastate call

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3. <u>Other Offerings</u> (Cont'd)

3.12 FLD Residential Saver Plan

3.12.1 <u>Service Description</u>

A switched access residential product for domestic outbound calls. Residential Saver Plan is available to new and current customers. Residential Saver Plan will be billed by the local exchange company.

<u>Availability</u>

Upon written enrollments, customer will receive services on a month-to-month basis.

3.12.2 Rates

Calls are rated in whole minute increments. Customer will receive the following intrastate per minute rate for Day, Evening and Night/Weekend calls.

Maximum Rates

Mileage	Outbound	Inbound	Calling Card
	1 - 999	1 - 999	1 - 999
All Periods	.24	.32	.35

Effective Rates

Mileage	Outbound	Inbound	Calling Card
	1 - 999	1 - 999	1 - 999
All Periods	.099	.119	.25

3.12.3 Additional Pricing

The following fees will apply:

Maximum Fees

Service Fee: \$12.00 per month

Inbound Number Fee: \$10.00 per 800 # per month
Calling Card Fee: \$1.00 per intrastate call

Effective Fees

Service Fee: \$7.95 per month

Inbound Number Fee: \$0.00 per 800 # per month Calling Card Fee: \$0.40 per intrastate call

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Other Offerings (Cont'd) 3.

3.13 FLD Residential Super Saver Plan

3.13.1 Service Description

A switched access residential product for domestic outbound calls. Residential Saver Plan is available to new and current customers. Residential Super Saver Plan will be billed by the local exchange company.

Availabily

Upon written enrollments, customer will receive services on a month-to-month basis.

3.13.2 Rates

Calls are rated in whole minute increments. Customer will receive the following intrastate per minute rate for Day, Evening and Night/Weekend calls.

Maximum	Rates
raaamuun	Kates

Mileage	Outbound	Inbound	Calling Card
	1 - 999	1 - 999	1 - 999
All Periods	.24	.32	.35

Effective Rates

Mileage	Outbound	Inbound	Calling Card
	1 - 999	1 - 999	1 - 999
All Periods	.079	.099	.25

3.13.3 Additional Pricing

The following fees will apply:

Max	i mıım	Fees

Service Fee: \$12.00 per month

Inbound Number Fee: \$10.00 per 800 # per month Calling Card Fee: \$1.00 per intrastate call

Effective Fees

Service Fee: \$9.95 per month

Inbound Number Fee: \$0.00 per 800 # per month \$0.40 per intrastate call Calling Card Fee:

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3. <u>Other Offerings</u> (Cont'd)

3.14 Operator Services

3.14.1 <u>Service Description</u>

The Company will provide operator services for Customers through its affiliate, Farmers Long Distance, Inc. The services will include 0- and 0+ calling. 0- and 0+ local and local calling will be routed to the LEC except in the case of Automated Collect Calling from Inmate Facilities. 10XXX 0+ or -, as dialed by the user, can be used by the Company for completion of Intralata calls.

3.14.2 <u>Maximum Rates</u>

Intrastate Rates for Operator Services

Schedule A FLDCard Calling Card minute of use rates in Section 3.15.2 reflect the Company's maximum allowable rates for Operator Service calls.

Service Charges* Surcharges: Maximum Rate

InterLATA	Per Call
Operator Station	\$10.00
Automated Calling Card Processing	\$5.50
Person-to-Person	\$15.00
Third Party Billed	\$15.00
Operator Dialed (Surcharge)	\$5.50
Sent Paid-Coin	\$15.00
20110 1414 00111	7-2
IntraLATA	Per Call
	·
IntraLATA	·
IntraLATA Station	Per Call
IntraLATA Station Customer Dialed Credit Card	Per Call \$5.50

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3. Other Offerings (Cont'd)

3.14 Operator Services

3.14.3 <u>Effective Rate Structure & Rates</u>

Mileage Sensitive Time of Day Sensitive Calls billed in one minute increments

Rate Mileage	1 st Min	Add Min
Daytime		
0 - 10	.1700	.1300
11 - 16	.1900	.1400
17 - 22	.2100	.1900
23 - 30	.2300	.2300
31 - 40	.2600	.2600
41 - 55	.2600	.2600
56 - 70	.2800	.2800
71 - 124	.3000	.3000
125 - 196	.3000	.3000
197 +	.3000	.3000
Evening		
0 - 10	.1300	.1300
11 - 16	.1400	.1400
17 - 22	.1600	.1600
23 - 30	.1700	.1700
31 - 40	.1800	.1800
41 - 55	.1800	.1800
56 - 70	.1900	.1900
71 - 124	.2200	.2200
125 - 196	.2400	.2400
197 +	.2400	.2400
Night/Weekend		
0 - 10	.1200	.1200
11 - 16	.1300	.1300
17 - 22	.1500	.1500
23 - 30	.1600	.1600
31 - 40	.1700	.1700
41 - 55	.1700	.1700
56 - 70	.1900	.1900
71 - 124	.2000	.2000
125 - 196	.2100	.2100
197 +	.2100	.2100

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3. Other Offerings (Cont'd)

3.14 Operator Services

3.14.4 <u>Maximum Rate Structure & Rates</u>

Rates shown are the maximum per minute usage rates for all classes:

	All Rate Periods		
	Initial Minute	Additional Minutes	
All Mileage Bands	.5000	.5000	

3.14.5 <u>Effective Service Charges & Surcharges</u>

InterLATA	Per Call		
Operator Station	\$1.75		
Automated Calling Card Processing	\$0.80		
Person-to-Person	\$3.50		
Third Party Billed	\$1.75		
Operator Dialed (Surcharge)	\$0.75		
Sent Paid-Coin	\$1.75		
IntraLATA	Per Call		
Station			
Customer Dialed Credit Card	\$0.50		
All Others	\$1.25		
Person			
All Calls	\$2.50		

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Other Offerings (Cont'd)

3.15 FLDCard Calling Card Service

3.15.1 <u>Service Description</u>

The Company offers Calling Card Service under the trade name of FLDCard. This service allows Customers to place long distance calls from locations other than their normal places of business or residence to any terminating location within the State of South Carolina. Customers dial an 800 number or other access code to reach the Company's network. Customers also must enter a billing authorization code for identification and the destination telephone number. Calls are terminated over switched access facilities and are billed based on a one minute initial period and subsequent one minute periods or portions thereof based on rates specified in this tariff.

3.15.2 Maximum Rates

Maximum Rate Schedules for Residential Calling Card

One-time initial card fee: \$2.00

Access service charge: \$5.00 per card (for all rate periods, maximum 6

calls per access)

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Long Distance Rate Schedule Residential Calling Card Service:

MAXIMUM RATES

RATE MILEAGE	1 st MIN	ADD MIN	
0 - 10	.2400	.1300	
11 - 16	.2500	.1400	
17 - 22	.3000	.1900	
23 - 30	.3400	.2400	
31 - 40	.4300	.2600	
41 - 55	.4800	.3000	
56 - 70	.5000	.3200	
71 - 124	.5200	.3500	
125 - 196	.5300	.3700	
197 +	.5600	.3900	

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- 3. Other Offerings (Cont'd)
 - 3.15 <u>FLDCard Calling Card Service</u> (Cont'd)
 - 3.15.2 <u>Maximum Rates</u> (Cont'd)

Maximum Rate Schedules for Business Calling Card

Rate Mileage 1^{st} Min Add Min All bands .2400 .2400

One time initial card fee:

\$5.00

\$2.00

Access service charge:

per card (for all rate periods, maximum 6 calls per access)

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3. Other Offerings (Cont'd)

3.15 FLDCard Calling Card Service (Cont'd)

3.15.3 Effective Rates

Effective Residential Rate Structure

Mileage sensitive Time of day sensitive

Calls billed in one minute increments One-time initial card fee: \$0.00

Access service charge: \$0.00
Rate Mileage 1st Min Add Min Daytime 0 - 10 11 - 16 .1700 .1300 .1900 .1400 17 - 22 .2100 .1900 23 - 30.2300 .2300 31 - 40.2600 .2600 41 - 55.2600 .2600 56 - 70 .2800 .2800 71 - 124.3000 .3000 125 - 196 .3000 .3000 197 + .3000 .3000 Evening 0 - 10.1300 .1300 11 - 16 .1400 .1400 17 - 22 .1600 .1600 23 - 30 .1700 .1700 31 - 40 .1800 .1800 41 - 55 .1800 .1800 56 - 70 .1900 .1900 71 - 124 .2200 .2200 125 - 196 .2400 .2400 197 + .2400 .2400 Night/Weekend 0 - 10 11 - 16 .1200 .1200 .1300 .1300 17 - 22 .1500 .1500 23 - 30 .1600 .1600 31 - 40.1700 .1700 41 - 55 .1700 .1700 56 - 70 .1900 .1900 71 - 124.2000 .2000 125 - 196 .2100 .2100 197 + .2100 .2100

Automated Card or Operator surcharges, as contained in 3.14.5, may also apply.

FTC DIVERSIFIED SERVICES, INC.

ISSUED: November 12, 2007 BY: Ronald K. Nesmith Chief Regulatory Officer

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EFFECTIVE: January 15, 2008

- 3. <u>Other Offerings</u> (Cont'd)
 - 3.15 FLDCard Calling Card Service (Cont'd)
 - 3.15.3 <u>Effective Rates</u> (Cont'd)

Effective Business Rate Structure

Flat Rate
Calls billed in six second increments with initial increment of thirty seconds.
Non time of day sensitive
Non mileage sensitive

Rate Mileage 1st Min Add Min
All .1800 .2000

One time initial card fee: \$0.00

Access service charge: \$0.00

per card (for all rate periods, maximum 6 calls per access)

Automated Card or Operator surcharges, as contained in 3.14.5, may also apply.

FARMERS TELEPHONE COOPERATIVE, INC.

ISSUED: March 12, 2009 BY: Ronald K. Nesmith Chief Regulatory Officer

Original Page 46 EFFECTIVE: April 1, 2009

3. Other Offerings (Cont'd)

3.16 Best Plus Rate Plan - Business

(N)

(N)

3.16.1 <u>Service Description</u>

Best Plus Rate Plan is an outbound 1+ and inbound 800 calling plan for switched and dedicated customers with a business class of service as defined by the local exchange company. Call rates are volume sensitive instead of mileage and time—of—day sensitive. All billed long distance calls including intrastate, interstate, international and operator services are combined to determine monthly call volumes for commitment level rating. Calls are rated and billed in six second increments with a minimum of thirty seconds.

3.16.2 <u>Rates - Effective</u>

Per minute rates for Direct Dialed Interstate Message Telecommunications Services, inbound 800 Service and Calling Card Service for business customers for all domestic points.

	<u>Monthly</u> Volume (MOUs)	<u>Direct</u> Dial	<u>Toll</u> Free	<u>Calling</u> Card		
Commitment Level 1	0 - 150	\$0.1290	\$0.150	\$0.20		
Commitment Level 2	151 - 200	\$0.1190	\$0.130	\$0.20		
Commitment Level 3	201 - 400	\$0.1090	\$0.115	\$0.20		
Commitment Level 4	401 - 1000	\$0.0950	\$0.095	\$0.20		
Commitment Level 5	1001 - 1500	\$0.0790	\$0.089	\$0.20		
Commitment Level 6	1501 - 3000	\$0.0690	\$0.069	\$0.20		
Commitment Level 7	3001+	\$0.0500	\$0.059	\$0.20		
3.16.3 Rates - Maximum						
3.10.3 <u>nates - Maxi</u>	Monthly Volume (MOUs)	<u>Direct</u>	Toll	Calling Card		
All Levels	0+	<u>Dial</u> \$0.22	<u>Free</u> \$0.25	<u>Card</u> \$0.24		